

DON'T BE A VICTIM OF CYBER FRAUD

September 2023

Communications between solicitors and clients are increasingly susceptible to tampering by cyber criminals. The types of cyber fraud that pose significant risks to law practices and their clients include business email compromise (**BEC**) and voice cloning scams.

BEC involves a scammer intercepting email communications between a solicitor and client and providing their own bank account details to either party, leading to funds being transferred to the scammer's bank account.

Voice cloning scams involve a scammer using technology to replicate someone's voice and using the cloned voice to ask for payment of funds from someone known to the person whose voice has been cloned.

Take these steps to protect yourself against BEC and voice cloning scams:

- 1. If we email payment instructions to you, telephone us to confirm account details with us before transferring any funds.
- 2. When calling us to confirm account details, always use the phone number you already have for us, never use a different phone number contained in the email.
- 3. Be aware of potentially suspicious emails. If you are concerned call us to check whether the email is legitimate. We will never advise you of changes to our bank account details or telephone number via email.



