



Randall Kiser

Principal Analyst, DecisionSet

Day 1– The Legal Profession

Building Trust - Lawyers' relationships with clients and colleagues online

11.00am – 12.00pm

About Randall Kiser

Randall Kiser is a Principal Analyst at DecisionSet®. He is recognized as "the preeminent scholar of the U.S. legal profession and the world's leading authority on legal decision making."

Mr. Kiser is the author of four books on attorney and law firm performance. His most recent book, *American Law Firms in Transition: Trends, Threats and Strategies*, was released by the American Bar

Association in 2019. Two years earlier, Cambridge University Press published his groundbreaking book, *Soft Skills for the Effective Lawyer*. His previous books, *Beyond Right and Wrong: The Power of Effective Decision Making for Attorneys and Clients* and *How Leading Lawyers Think: Expert Insights into Judgment and Advocacy*, are cited by practitioners and scholars in North America, Europe, Australia, and Asia.

Mr. Kiser has taught at the University of Washington School of Law, Pepperdine University School of Law, University of Nevada School of Law, and the Indiana University Maurer School of Law. He served as a Scholar-in-Residence at Indiana University during the 2017-2018 and 2018-2019 academic years.

Mr. Kiser received his law degree in 1978 from the University of California at Berkeley and was awarded his undergraduate degree with Highest Honors in 1975 from the University of California at Davis.