



Malcolm Heath

Practice Risk Manager, Lawcover

THE PROFESSION

11:45am-12:45pm

Professional Competency in the Current Climate: Rules & Ethics

Part 3: Remote supervision

Supervision is an important part of legal practice at all levels, and for newly admitted lawyers is a critical link between formal legal education and independent practice. Remote supervision has been thrust into the mainstream by the COVID-19 pandemic. This presents a number of challenges but also the opportunity for a systematic and structured approach to supervision. This session will explore the supervisory relationship, using technology to stay connected, well-being and risk management.

About Malcolm Heath

Malcolm joined Lawcover in August 2012 and is Practice Risk Manager. In this role, he conducts risk reviews of law firms which involve on-site visits and meetings with the principals, employed solicitors and senior support staff.

Malcolm presents risk management strategies through the Lawcover Risk Management Education Program's workshops for principals, on-site at law firms, at the practice management courses of The Law Society of NSW, College of Law, FMRC, UNSW, Regional Law Societies' seminars and other events.

Prior to joining Lawcover, Malcolm ran his own company for 20 years, providing consulting services to the general insurance industry and the legal profession as well as researching and producing conferences. He has been a sole director and a co-director of private companies, including a subsidiary of a publicly listed UK company and a director of a Sydney club.

With a degree in Psychology and his experience in business, Malcolm focuses his work on the importance of effective law firm management and profitability, which helps reduce professional negligence risks.