



Craig Emery

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THE PROFESSION

10:45am-11:45am

Professional Competency in the Current Climate: Rules & Ethics

Part 2: Matter Management & Communication

This session will elaborate on good communication, why it is critical to successful legal practice, and how it fits into professionalism and legal ethics.

In addition, we will identify how technology, matter management and data can enable better communication with your internal and external clients. We will use some practical case scenarios and reflections to identify the role communication plays in successful matter management.

About Craig Emery

Craig is the General Counsel for Product, Technology, Network, IT, Global Services and Corporate Units at Telstra. In addition to his current role, over a 14-year career at Telstra, he's served as the General Counsel for Telstra's consumer, small business, product, marketing and international divisions (during which time he lived and worked in Hong Kong).

In his current role, Craig leads a team of around 50 lawyers who handle various transactional, regulatory, M&A, competition and consumer protection issues. In addition, Craig handles the legal work in relation to Telstra's part ownership of Foxtel and is a Director of Telstra Energy. He is a member of Telstra's Executive Leadership team.