



Elizabeth Harris

Director, Ovid Consulting

Liz is value specialist, intent on challenging the way that other lawyers think about client relationships, service delivery and client retention.

With experience consulting to corporate and government in-house counsel on management of the lawyer/client relationship, and a background as a practising lawyer specialising in costs law, she has insights into how clients perceive value in the delivery of legal services.

Liz works with lawyers to maximise profitability through innovative service delivery and pricing, and process improvement, always through the prism of client value.

She has extensive expertise in costs in class actions, both in advising on budgets, and as a Court appointed Special Referee.

Liz regularly presents workshops on value, legal spend management and legal project management in Australia, the UK and the USA.



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