

The NSW Government's Transport plan for a COVID safe economy

Transport is a key part of NSW's plan for a COVID safe economy, helping people safely move around and return to jobs, particularly in the retail, service and hospitality industries.

Public transport is providing critical access to major centres of employment such as Sydney's CBD and Parramatta.

Help us continue to slow the spread of COVID – practise good hygiene and stay home if unwell.

The NSW Government's COVIDSafe Transport Plan includes:

- **More information and choice:** Customers will be given real time information through Apps, social media and Transport Info to see which public transport services have space available to maintain physical distancing. If you are not already using public transport in the peak, please do NOT start now. Services are already close to capacity to allow for distancing at these times. Off peak times are between 10am and 2pm
- **More services:** Changes will be considered to increase public transport services where capacity and resources are available
- **More cleaning and more hand sanitisers:** Intense and ongoing cleaning will occur throughout the transport network and there will be a continued rollout of hand sanitiser at key transport hubs, including at high demand stations
- **Clear guidance on physical distancing - 'No dot, no spot':** Distinctive green dots will be used on trains, buses and ferries to show passengers the safest places to sit and stand. 'No dot, no spot' could see passengers asked to wait for the next service. School children and people who require assistance, such as those with disability will be given priority access



- **More cycling and walking options:** The Government is working with councils on establishing pop-up cycleways and enhancing pedestrian access to allow more people to find alternative routes to work
- **Boosting parking:** Special event-style parking arrangements will be in place at Moore Park for people who are able to drive to work. Other locations will be rolled out soon.

COVID Safe Transport Plan

Supporting our customers

Transport is a key part of NSW's plan for a COVID safe economy, helping people safely move around and return to jobs, particularly in the retail, service and hospitality industries.

Transport has continued to run our public transport services at their normal frequencies and capacity, despite low patronage, to allow physical distancing for those travelling. This has successfully enabled essential workers, school children and others to travel as needed, safely.

The Transport plan is based on 4 key elements. Many initiatives are already underway, and others will be rolled out in response to changes in demand.



1. Public Transport

- Improved real time information through apps, social media and transportnsw.info website to assist customers plan ahead.
- Ramped up frequency, intensity and visibility of our cleaning with additional 765 cleaners and 132,000 hours of cleaning since the start of March 2020. We now have cleaning stations at major bus and train interchanges and mobile cleaning squads across the network to provide disinfecting cleans during the day.
- Green stickers will show customers where to sit and stand in our "find a green spot" campaign
- Additional staff will be deployed around major interchanges and high traffic places to assist customers as needed.
- Increased capacity outside peak periods



2. Walking / Cycling

- Popup infrastructure to support walking and cycling in the CBD and to be rolled out across other locations
- Lower speed limits to provide a safer environment for pedestrians and cyclists



3. Point to Point - rideshare, taxis, hire car

- Our Point to Point commissioner is working closely with the industry to provide additional advice and support
- New sanitised cleaning stations in Alexandria where vehicles and all high-touch points can be cleaned daily, to maintain the safety of both drivers and customers
- Additional pickup locations will be provided to assist with more travel options, including at the Moore Park parking hub.



4. Keeping the roads moving and additional parking

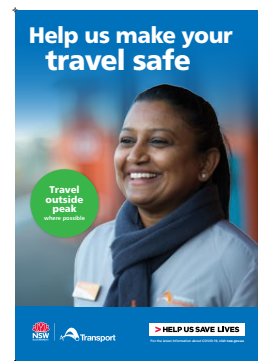
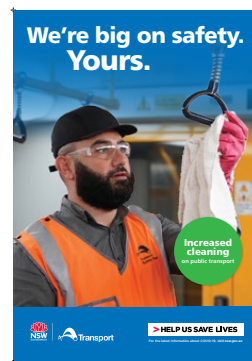
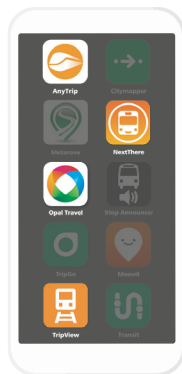
- Continuing to actively manage the road network to reduce congestion for those who choose to drive
- Additional car parking at major employment centres across Sydney beginning with Moore Park so customers can park and walk to the city
- Continuing to assist the freight industry with information and planning regarding extended delivery hours.

COVID Safe Transport Plan

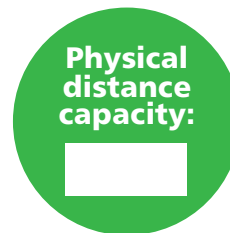
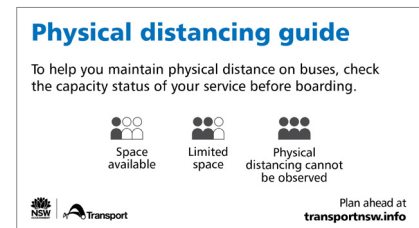
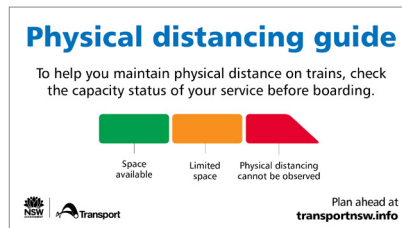
Helping our customers on Public Transport

Transport is helping customers plan and make safe choices while on public transport.

Pre-journey



Arriving



On board



Keep up-to-date with the latest information and advice about novel coronavirus (COVID-19) visit nsw.gov.au
For COVID-19 travel advice, visit transportnsw.info

> HELP US SAVE LIVES

COVID Safe Transport Plan – Sydney CBD

Walking and Cycling

Transport initiatives to support the next stage of a COVID safe return to jobs in the Sydney CBD including popup cycleways and additional pedestrian zones.



- Pedestrian Zone
- Popup cycleway
- Separated off-road cycleway
- Low traffic street or bike lane
- Off-road shared path
- Direct route with higher traffic
- Routes with wayfinding signage
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Additional Sydney CBD wide initiatives:

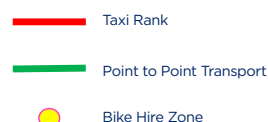
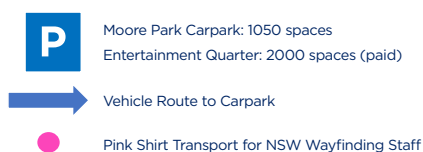
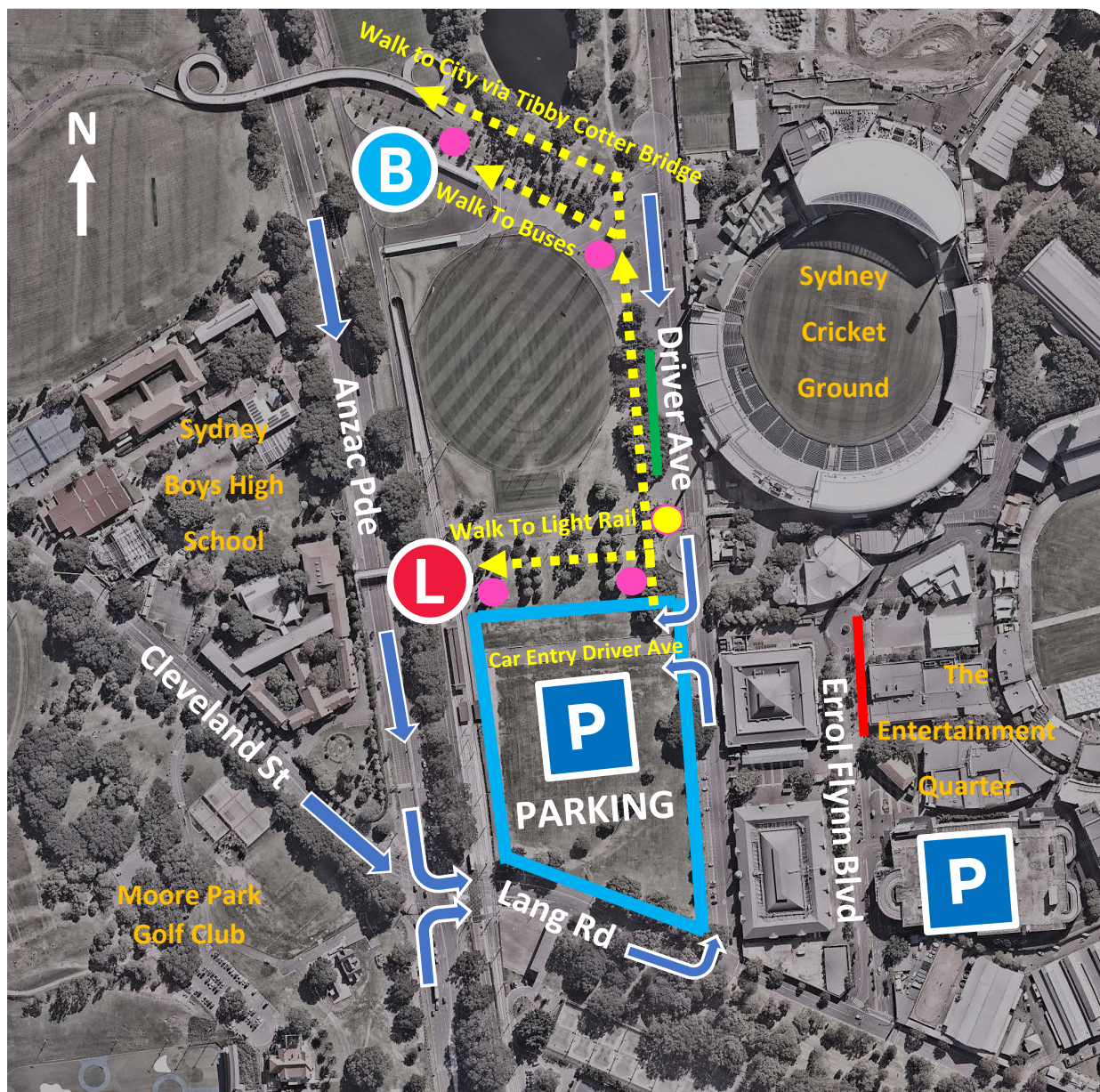
Pop up cycling and walking facilities will be rolled out within the Sydney CBD and additional plans are being progressed in other areas.

Lower speed limits will provide safer environments for those walking or cycling.

COVID Safe Transport Plan – Sydney CBD

Moore Park parking hub

As part of the COVID Safe Transport Plan, Transport is supporting people return to jobs in the Sydney CBD. This includes pop-up ‘parking hubs’, beginning with Moore Park so customers can park and walk/ride into the CBD.



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